

Terms and Conditions

1. This Reward Campaign commences from 27th August 2018 to 31st December 2019 (“Campaign Period”).
2. Petron Miles Privilege Card members (“PMiles Members”) are entitled to convert Petron Miles points (“PMiles Points”), 1000 PMiles Points to ShopBack (“Cashback”) RM10.
3. To convert Petron Miles Points to ShopBack Cashback, Petron Miles Members can obtain the conversion form from Petron Service Stations Nationwide or download the form from Petron Miles Website and drop the completed form to any Petron service stations, or
 - a) Email it to pmiles@petronmiles.com.my, or
 - b) Fax it to 03-2161 8233, or
 - c) Mail it to Petron Miles Customer Service Centre at PO Box 13388, 50808, Kuala Lumpur.
4. PMiles Members will need to register and become a ShopBack member at <https://www.shopback.my/petron> in order to convert their PMiles Points to Cashback. PMiles Points earned will be credited to the relevant PMiles Members’ card by Petron Malaysia.
5. Cashback converted will be credited into ShopBack account within 30 to 45 days after submitting. Cashback will be credited as bonus and is adhere to the bonus cashout criteria.
6. For bonuses, bonuses would turn to "Confirmed" after validation when you have earned your first RM10 available cashback from purchases. It would take 5 days to validate the bonus upon meeting the condition. If you have meet the condition beforehand, it would then be send for validation and would be confirmed within 5 days. Any queries about bonuses can be found at <https://support.shopback.my/hc/en-us/categories/115001616307-Bonus-Queries->
7. Once PMiles points have been converted into Cashback, members can also choose to cash out their cashback by providing their Bank account details. More information about your cashback can be found at <https://support.shopback.my/hc/en-us/categories/115001612108-Cashback>
8. Similarly, ShopBack Members are also entitled to convert Cashback of RM10 to 600 PMiles Points, RM20 to 1200 PMiles Points or RM30 to 1800 PMiles Points through the website <https://www.shopback.my/>
9. ShopBack Members will need to register and become a Petron Miles member in order to convert their Cashback into PMiles points, which will be credited to the relevant PMiles Members’ card by Petron Malaysia. To register, ShopBack Members can proceed to collect their Petron Miles Privilege Card at any Petron Station nationwide and register via SMS. This is only applicable for validly registered and active Petron PMiles Members only.
10. PMiles Points will only be credited to the validly registered and active PMiles card registered to the name and NRIC who has registered and have a ShopBack account. Any request to transfer PMiles points into a different PMiles card holder is not acceptable and will not be entertained.
11. PMiles Points will be credited within thirty to forty-five (30 – 45) working days from the date that they have requested to convert their PMiles Points to Cashback and vice versa.
12. The Company reserves the right to cancel, shorten, extend, suspend or terminate the Campaign Period without prior notice. The Company also reserves the right to vary, modify, delete or change any of the Terms and Conditions herein contained at any time at its absolute discretion without prior notice. For avoidance of doubt, any cancellation, extension, suspension or termination of the Campaign Period at

any time prior to the expiry of the Campaign Period shall not entitle PMiles Member to claim any compensation from Petron for any and all losses or damages suffered or incurred by a PMiles Member as a result of the said cancellation, extension, suspension or termination of this Reward Campaign.